



CSM® - Certified Scrum Master

Lesson 01 - Agile & Scrum at 10,000 Feet

- Agile Principles and the values on the Manifesto
- Scrum Framework overview and values discussion

Lesson 02 - Roles in Scrum, Roles in Your Organization

- Delivery Team
- Product Owner
- ScrumMaster
- Scrum Team Concept
- Other Roles, Stakeholders, Managers

Lesson 03 - Product Backlog

- Principles of just in time detail
- Refinement of the backlog, when and how
- User stories, format and use
- Estimating the work on the backlog
- Prioritizing work on the backlog
- Ordering work for small, medium and large projects





Lesson 04 - Sprints

- Sprint planning -who, what & how
- > Engineering practices -programming, testing, documentation
- > Daily meetings, the scrum and the scrum of scrums
- Done and accepted
- Progress -burn-down charts, quality, burn-up charts, task boards
- Abnormal terminations
- > Feedback through reviews and retrospectives

